

2017/18 UBC Library at a glance

LIBRARY COLLECTIONS

TOTAL VOLUMES

5.5M physical collections

UBC LIBRARY COLLECTIONS ONLINE

2.4M e-books

LIBRARY USE BY THE NUMBERS

4.6M e-book downloads
6.6M e-journal downloads
1.1M (includes renewals)

MEASURED PER STUDENT, FACULTY, AND EMPLOYEE MEMBER

56 e-book downloads
81 e-journal article downloads

TEACHING AND LEARNING

TOTAL REFERENCE QUESTIONS ANSWERED

86,099 in person
13,340 online

INSTRUCTION

1,341 classes offered
33,704 participants

LIBRARY EMPLOYEES

326.3
148.9 support staff
86.5 librarians
28.5 Management and Professional (M&P)
45.7 student employees
16.7 IT employees (FTE)

LIBRARY VISITS

IN PERSON

3M total
71 visits per student

ONLINE

10.1M website visits

UBC Library

at a glance:
comparative summary

	2017/18	2016/17	2015/16
LIBRARY COLLECTIONS			
Total volumes	7.9M	7.9M	7.9M
Total physical volumes	5.5M	5.6M	5.6M
E-books*	2.4M	2.3M	2.3M
TEACHING AND LEARNING			
Classes offered †	1,341	1,140	1,049
Participants	33,704	27,130	25,296
Total reference questions answered	86,099	98,694	102,900
Online reference	13,340	11,825	12,475
LIBRARY USE			
E-book use (section downloads)*	4.6M	5.8M	7.3M
E-journal use (article downloads)*	6.6M	6.4M	7.9M
Loans (includes renewals)	1.1M	1.2M	1.2M
In-person visits	3.0M	3.2M	3.9M
Website visits	10.1M	11.2M	9.7M
LIBRARY EMPLOYEES (FTE)			
Total FTE all employees	326.3	312	307
Support Staff	148.9	136	134
Librarians	86.5	90	89
Management and Professional (M&P)	28.5	28	27
Student employees	45.7	43	41
IT employees (FTE) ‡	16.7	16	16

* Figures include purchased and free content accessible through Library search interfaces
† Includes orientations, tours and instructional workshops
‡ New measure in 2014/15 due to transfer of Library IT employees to central IT