

St. Paul's Library at a glance

In 2011/12

St. Paul's Library is used most often by residents, graduate students, researchers, UBC teaching faculty, and hospital staff.

In-person visits 19,221
 Loans 1,706
 Reference transactions . . 1,949

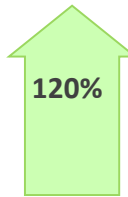
Staff (FTE) 2.6
 Open days/week 5.5
 Open hours/week 50
 Seating 41
 Computer terminals 6

From 2007 to 2012

Delivery from other branches  55%

Borrowing print items  70%

In-person visits  30%

Online database searches (CINAHL)  120%

Focus group with St. Paul's Library users²

Participants discussed what they value most and future directions

Collections

Online journals
 Improved network access

Services

Librarian expertise
 Technical help
 Book/article delivery

Spaces

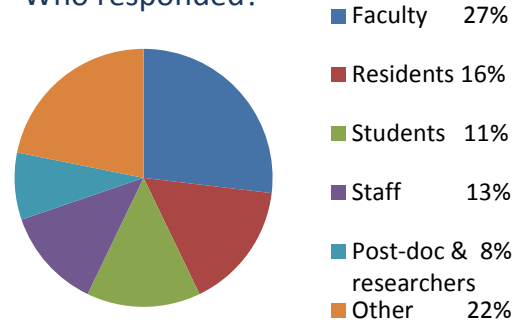
Quiet & comfortable
 Group study spaces
 Self-serve 24/7 access

UBC Hospital Library Usage Survey³

In an August 2012 survey about the importance of library services to their UBC research and work, 119 respondents (22%) identified St. Paul's as the library they are most likely to use.

62% of those respondents are affiliated with the UBC Faculty of Medicine and a further 21% with the School of Nursing and Faculty of Pharmaceutical Sciences.

Who responded?



Survey comments stressed the importance of online journal collections and the need for librarian/staff support.

Student respondents identified study space and self-serve 24/7 access as high priorities:

"24/7 access to libraries is a common theme in other parts of the country. As a world-leader, UBC deserves to have 24/7 access to libraries as well."

What do they value most?

- #1 Book & article pickup
- #2 Librarian expertise
- #3 Computers for access to online journal articles

1. CINAHL database searches reflect library-wide use.

2. St. Paul's Hospital Library focus group organized and facilitated by the UBC Faculty of Medicine, Evaluation Studies Unit.

3. Survey administered jointly by the UBC Faculty of Medicine and UBC Library.