

Hamber Library at a glance

In 2011/12

Hamber Library is used most often by residents, researchers, graduate students, and UBC teaching faculty.

In-person visits 18,193
 Loans 1,646
 Reference transactions . . 1,381

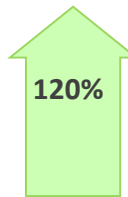
Staff (FTE) 2.8
 Open days/week 5.5
 Open hours/week 50
 Seating 37
 Computer terminals 10

From 2007 to 2012

Delivery from other branches  **59%**

Borrowing print items  **58%**

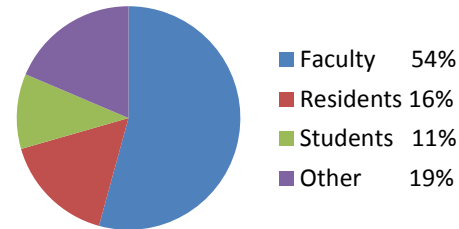
In-person visits  **39%**

Online database searches (CINAHL)  **120%**

UBC Hospital Library Usage Survey ³

In an August 2012 survey about the importance of library services to their UBC research and work, 129 respondents (24%) identified Hamber as the library they are most likely to use. 94% of those respondents are affiliated with the UBC Faculty of Medicine.

Who responded?



Survey comments also stressed the importance of online journal collections and the value of Hamber library staff.

Residents identified study space and 24/7 access as high priorities:

"Having self-serve access 24 hrs a day would be a fantastic option."

What do they value most?

- #1 Book & article pickup
- #2 Librarian expertise
- #3 Browsing book shelves

Focus group with Hamber Library users²

Participants discussed what they value most and future directions

Collections

Online journals
 Improved network access

Services

Librarian expertise
 Technical help
 Book/article delivery

Spaces

Quiet & comfortable
 Group study spaces
 Self-serve 24/7 access

1. CINAHL database searches reflect library-wide use.

2. Hamber Library focus group organized and facilitated by the UBC Faculty of Medicine, Evaluation Studies Unit.

3. Survey administered jointly by the UBC Faculty of Medicine and UBC Library.