

*What happens in a single day at the Library?
How many people use the Library in a month?*

This "Day in the Life at UBC Library" offers a snapshot of life at UBC Library.

MISSION

UBC Library advances research, learning and teaching excellence by connecting communities, within and beyond the University, to the world's knowledge.

VISION

We are a globally influential research library, inspiring knowledge creation, exploration and discovery.

photo credit: Martin Dee

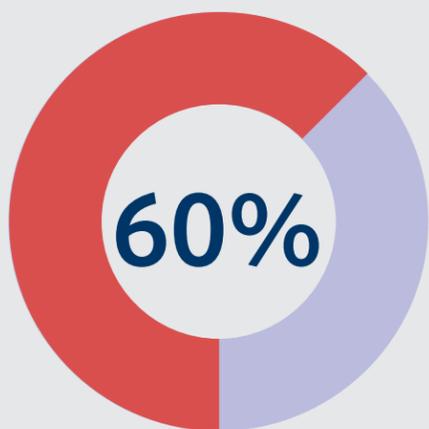
In the month of April 2012, UBC Library had

16,687 visits to the Hours & Locations webpage

18,787 visits to the Research Guides

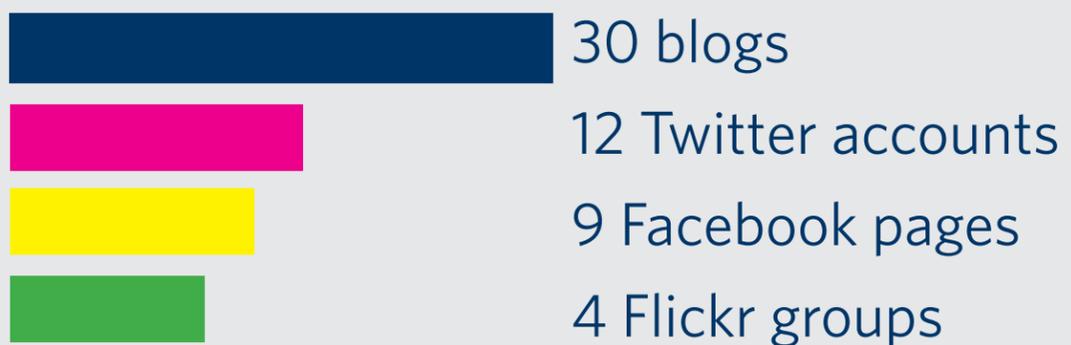
24,335 visits to Library homepage (on April 2, 2012 alone)

201,319 visits to Library homepage - www.library.ubc.ca



of Great Reads Collection (leisure reading collection) checked out on any given day

On any given day, UBC Library sends hundreds of messages using social media platforms across:



Followers

1,248 likes on Facebook (IKBLC)

1,958 followers on Twitter (@UBCLibrary)

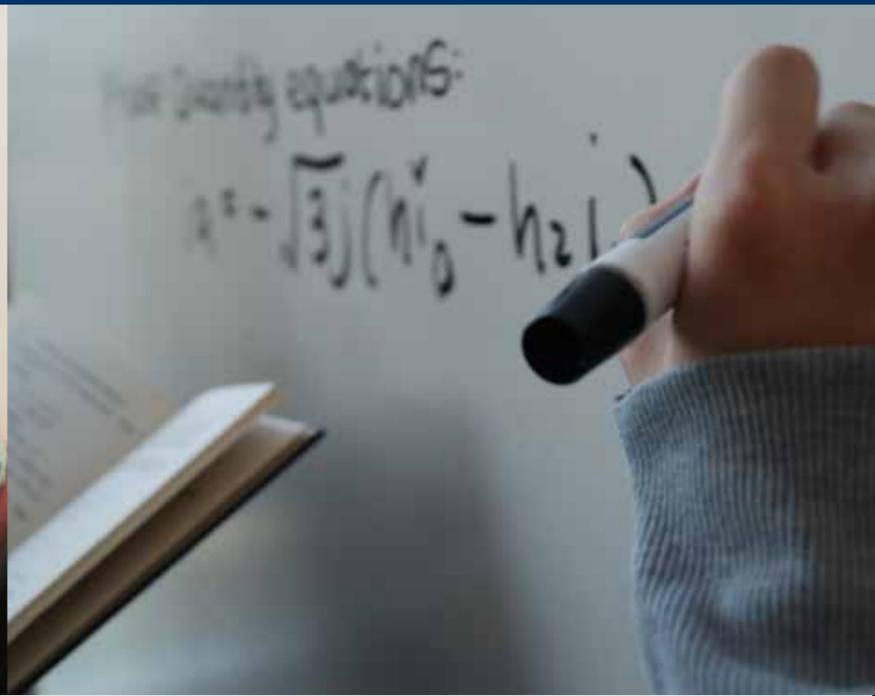


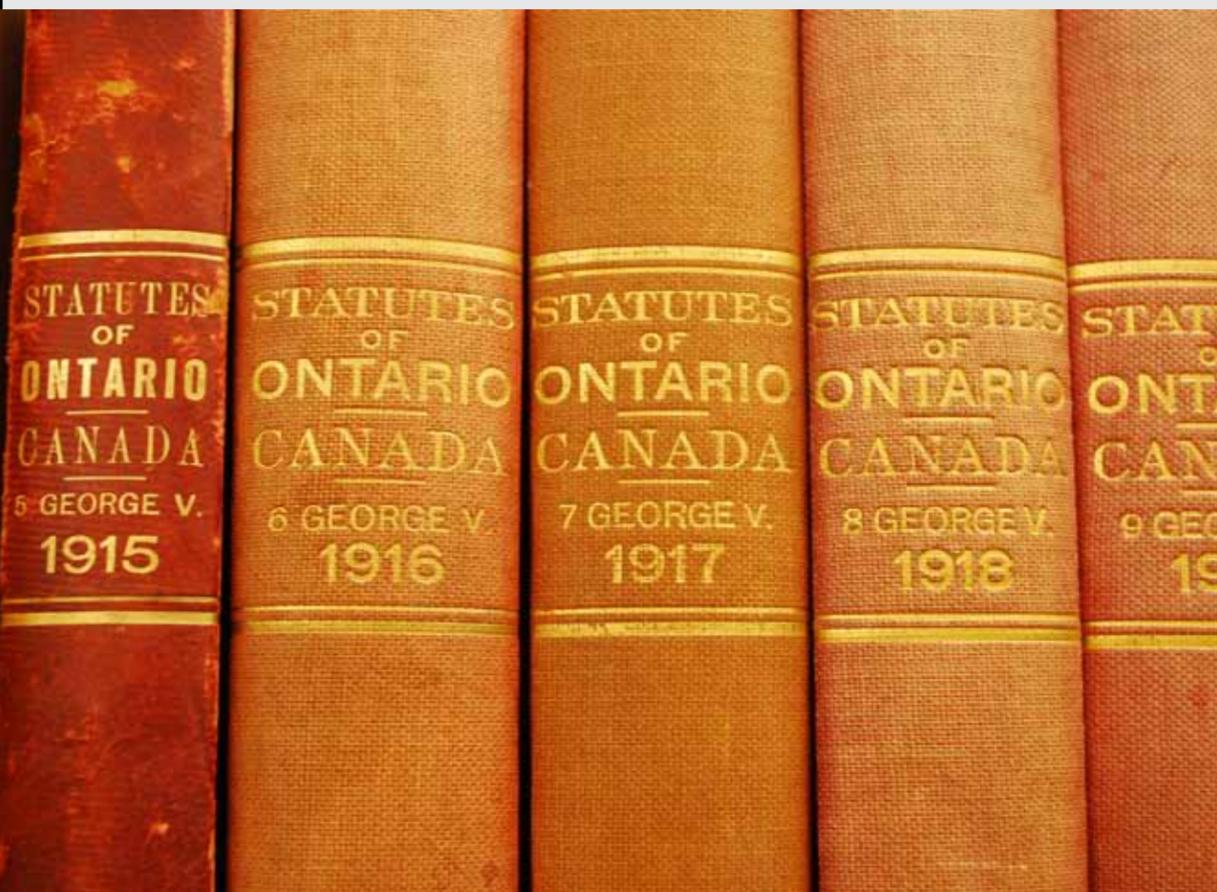
photo credit: Martin Dee

Teaching and Learning can be fun at the Library.

Librarians and library staff provide a variety of workshops and tutorials for different audiences throughout the year - from undergraduates to post-doctoral researchers, we have it all.

“I provide instructional and technical support for Wimba, an online classroom software program, and coordinate the use of iClickers, wireless handheld devices that allow students to respond to classroom polls and quizzes.”

- Carolyn Carvajal, Library Assistant



Have you ever been frustrated when the bookshelf doesn't have the book you are looking for?

The Library **bookstacks** are inventoried regularly to ensure that every book on the shelf has the right call number, barcode and location. Inventorying is a lot like forensics, and ensures that books are “findable” for patrons and staff.

“I've heard myself described as a library SWAT team that comes in, goes through everything and cleans it all up, then disappears again.”

- Meghan Waitt, Library Assistant and Inventory Project Supervisor





The **Automated Storage and Retrieval System (ASRS)**, or “library robot,” can fetch books in as little as two minutes. Holding almost two million items and offering closed climate controlled storage, the ASRS holds more books than traditional bookshelves, making room for more student spaces. Catch a view of the ASRS in the Irving K. Barber Learning Centre.



Managing **Electronic Resources, or e-Resources**, requires incredibly complex and time-intensive work, most of which happens online, “in the cloud.”

“It requires a different set of technical skills – but this isn’t immediately obvious because the work seems invisible.” - *Victoria Chu, E-Resources Licensing Specialist, Technical Services*





Checking out a book isn't as easy as you might think. Circulation staff often have to play detective to find lost or missing items, solve problems with online systems, and answer questions about Library services, such as printing, photocopying and getting a library card.

“Over the years, the Library has moved from a labour-intensive system to a multi-tasking computer environment. The Library has almost twice the number of books as 35 years ago and probably half the staff.”

- *Leeta Sokalski, Circulation Manager, Irving K. Barber Learning Centre*

photo credit: Martin Dee



cIRcle, UBC's Digital Repository – managed by UBC Library – showcases the research and teaching materials created by the UBC community and its partners. Its research materials are freely accessible online.

Daily roles involve receiving and responding to a plethora of online and in-person cIRcle inquiries from faculty, staff and students. These include asking how they can establish a new cIRcle collection or community for their academic or research unit, and asking how to upload their research and teaching materials such as a conference paper, a webcast or a podcast, a final thesis/dissertation, a student honours essay, and more. There are also a lot of inquiries about the best file format, size, etc. to use.

Hilde Colenbrander (cIRcle Coordinator), Tara Stephens (cIRcle Librarian), and Julia Thompson (cIRcle Specialist) are based in the UBC Vancouver campus cIRcle Office. Barbara Sobol (Learning Services Librarian – Research) is the cIRcle Office liaison for the UBC Okanagan campus.